

## The Process of Establishing Integrity Checklist<sup>1</sup>

INFO 281-14 Integrity of Information

Susan Maret, Ph.D.

School of Information, SJSU

Spring 2016 / February 29–May 2

*information integrity, integrity of information* – The state that exists when information is unchanged from its source and has not been accidentally or intentionally modified, altered, or destroyed.<sup>2</sup>

*veracity, veracity of information* – In ethics, truthfulness or honesty in communication.

### ***The Checklist***

#### *Authority*

- If a Web site, what is the domain name (e.g., .gov, .org, .com, [country](#))?
- If a Web site/page, is there an obvious “About Us” section?
- Is a name of a person, organization, agency, etc. stated on the page/site/material?
- Are you able to determine the author's credentials? Affiliations? Expertise?
- Is a biography present?
- [Who created](#) or authored the article, post, etc?
- Is there an editor or editorial board listed?
- Any [journalistic guidelines](#) available that outline practices?
- Any code of ethics present for the organization or group?

#### *Design and Usability*

- If a Web site, is there clear architecture, navigability, and design?
- Is correct spelling and grammar used?

---

1 Adapted and expanded from Stony Brook's Center for New Literacy Project, <http://www.centerfornewsliteracy.org/> and Bill Kovach and Tom Rosenstiel's *Blur: How to Know What's True in the Age of Information Overload* (New York: Bloomsbury, 2010).

2 Center for Development of Security Excellence. *Glossary of Security Terms and Definitions*. U.S. Department of Defense, November 2012. Retrieved from [http://www.cdse.edu/documents/cdse/Glossary\\_Handbook.pdf](http://www.cdse.edu/documents/cdse/Glossary_Handbook.pdf)

- Any ads? <sup>3</sup>
- What is the date of the material?<sup>4</sup>
- Copyright info?

### *The Message*

- How does the headline support the main point(s)?
- Are the main questions answered: Who? What? When? Where? Why? How?
- Can you determine perspective (e.g. I know, I believe, first person, opinion)?
- Who is quoted? Spokespeople within organizations or industry? Government officials?
- Any specialized, technical language used?
- Do you discern any potential conflict of interest?
- Any disclosure statements available?
- Evidence given to support main points made in the article, page, or post?
- Are peer-reviewed references and sources cited in-text and in a distinct ref/bib section?
- Are any references linked in-text and in a distinct ref/bib section?
- Are the materials used in the discussion cited correctly according to style and citing conventions (e.g., *APA, Chicago, Turabian*)?
- Correct grammar and spelling used?
- Any footnotes or endnotes supplied?
- Any statistics used? Where are they derived? How are they displayed?
- Is there conflation or any (logical) [fallacies](#) that can be identified within the piece?
- What kind of language is used? Does it appeal to the mind or emotions? <sup>5</sup>
- If appeal is to emotions, are “loaded” words or terms used? That is, terms that may trigger an emotional response?
- What conclusions, claims, assumptions, and alternative explanations are made in the piece?
- If the information is shared, reposted, or tweeted, was there an attempt by the original sender to track down source(s) and verify the information before hitting send?

---

<sup>3</sup> See the *Stanford Guidelines for Web Credibility*, <https://credibility.stanford.edu/guidelines/>

<sup>4</sup> If a Web site/page, often found in the footer, below the fold.

<sup>5</sup> From *Information is Beautiful* site, <http://www.informationisbeautiful.net/visualizations/rhetological-fallacies/>